

**INSTITUT TEKNOLOGI DAN KESEHATAN MAHARDIKA
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**HUBUNGAN PENGETAHUAN PERAWAT IGD TENTANG TRIASE TERHADAP
RESPONSE TIME TRIASE PASIEN DI IGD RUMAH SAKIT MITRA PLUMBON**

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ABSTRAK

Jumlah kunjungan pasien di Instalasi Gawat Darurat (IGD) terus meningkat dan menuntut pelayanan yang cepat serta tepat melalui sistem triase. Pengetahuan perawat mengenai triase sangat penting karena memengaruhi kecepatan *response time* triase. Penelitian ini bertujuan untuk mengetahui hubungan pengetahuan perawat IGD tentang triase dengan *response time* triase pasien di IGD Rumah Sakit Mitra Plumbon.

Penelitian ini menggunakan desain kuantitatif deskriptif korelasi dengan pendekatan cross sectional. Sampel penelitian adalah seluruh perawat pelaksana IGD berjumlah 37 orang, diambil dengan teknik total sampling. Instrumen penelitian berupa kuesioner digital untuk menilai pengetahuan perawat dan lembar observasi untuk mencatat *response time* triase pasien. Pengumpulan data dilakukan pada bulan Juli 2025, kemudian dianalisis menggunakan uji *Chi-Square* dengan tingkat signifikansi $\alpha = 0,05$.

Hasil penelitian menunjukkan bahwa pengetahuan perawat tentang triase berada pada kategori baik (59,5%) dan cukup (40,5%). Sementara itu, *response time* triase pasien sebagian besar termasuk kategori cepat (70,3%) dan sisanya lambat (29,7%). Analisis bivariat dengan uji *Chi-Square* menghasilkan nilai $\rho=0,000$ ($\rho < 0,05$), yang berarti terdapat hubungan signifikan yang cukup kuat antara pengetahuan perawat tentang triase dengan *response time* triase pasien di IGD.

Kesimpulan penelitian ini adalah semakin baik pengetahuan perawat tentang triase, semakin cepat *response time* triase pasien. Implikasi penelitian ini yaitu perlunya pelatihan triase berkelanjutan untuk meningkatkan kompetensi perawat IGD dan mutu pelayanan kegawatdaruratan di rumah sakit.

Kata Kunci : IGD, pengetahuan, *response time* triase

Daftar Pustaka : 44 (2016 – 2025)

**MAHARDIKA INSTITUTE OF TECHNOLOGY AND HEALTH
HEALTH FACULTY
STUDY PROGRAM OF NURSING SCIENCE**

*Mini Thesis, Agustus 2025
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***THE RELATIONSHIP BETWEEN EMERGENCY DEPARTMENT NURSES
KNOWLEDGE OF TRIAGE AND TRIAGE RESPONSE TIME OF PATIENTS IN
THE EMERGENCY DEPARTMENT OF MITRA PLUMBON HOSPITAL***

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ABSTRACT

The increasing number of patient visits in the Emergency Department (ED) requires fast and accurate services through the triage system. Nurses' knowledge of triage is essential because it influences triage response time. This study aimed to determine the relationship between ED nurses' knowledge of triage and patients' triage response time at Mitra Plumbon Hospital.

This research employed a quantitative descriptive correlational design with a cross-sectional approach. The sample consisted of all 37 ED nurses, selected using a total sampling technique. A digital questionnaire was used to assess nurses' knowledge, and an observation sheet was used to record patients' triage response time. Data were collected in July 2025 and analyzed using the Chi-Square test with a significance level of $\alpha = 0.05$.

The results showed that nurses' knowledge of triage was categorized as good (59,5%) and moderate (40,5%). Meanwhile, most patients' triage response times were categorized as fast (70.3%), while the rest were slow (29.7%). The Chi-Square analysis revealed a p -value of 0.000 ($p < 0.05$), indicating a significant and fairly strong relationship between nurses' knowledge of triage and patients' triage response time in the ED.

It was concluded that better knowledge of triage among nurses was associated with faster triage response times. The implication of this study is the need for continuous triage training to improve ED nurses' competencies and enhance the quality of emergency services in hospitals.

Keywords : Emergency Department (ED), knowledge, triage response time

Referencies : 44 (2016 – 2025)