

**INSTITUT TEKNOLOGI DAN KESEHATAN MAHARDIKA
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PROGRAM STUDI ILMU KEPERAWATAN**

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**HUBUNGAN *FAMILY ENGAGEMENT* DENGAN KEPUASAN
KELUARGA DI *INTENSIVE CARE UNIT* (ICU)
RSUD CIDERES**

xii + 68 + 6 tabel + 5 gambar + 6 lampiran

ABSTRAK

Family engagement mengacu pada keterlibatan keluarga secara aktif dalam mendukung dan meningkatkan kesehatan pasien serta memengaruhi keputusan perawatan kesehatan. Keterlibatan mengalihkan fokus dari "mengambil tindakan untuk meningkatkan kesehatan masyarakat" menjadi "mengambil tindakan bersama masyarakat." Keterlibatan keluarga di setiap tingkat sistem perawatan kesehatan dilakukan tanpa batasan untuk meningkatkan kesehatan, kualitas, keselamatan, dan penyediaan perawatan kesehatan, termasuk perawatan langsung; hal ini dilakukan dengan mempertimbangkan tujuan pasien sambil menjaga nilai, rasa hormat, dan martabat keluarga dan pasien. Penelitian ini bertujuan untuk mengetahui hubungan *family engagement* dengan kepuasan keluarga di *Intensive Care Unit* (ICU) RSUD Cideres Tahun 2025. Penelitian ini menggunakan metode penelitian observasional dengan desain penelitian deskriptif korelasi dengan pendekatan *cross sectional*. Populasi dalam penelitian ini adalah seluruh keluarga pasien yang dirawat ruang ICU RSUD Cideres dari bulan Januari sampai dengan April sebanyak 85 orang, sampel 70 orang, 15 orang sebagai sampel cadangan atau jika ada kesalahan (*Error*). Analisis data menggunakan analisis univariat dan analisis bivariat. Hasil analisis data diperoleh kesimpulan yaitu (1) Sebagian kecil (24,3%) *family engagement* di *Intensive Care Unit* (ICU) RSUD Cideres Tahun 2025 cukup baik. (2) Kurang dari setengahnya (32,9%) keluarga pasien cukup puas di *Intensive Care Unit* (ICU) RSUD Cideres Tahun 2025. (3) Ada hubungan *family engagement* dengan kepuasan keluarga di *Intensive Care Unit* (ICU) RSUD Cideres Tahun 2025, $p_{\text{value}} = 0,001$.

Kata Kunci : ICU, Kepuasan, Keluarga Pasien

Daftar Pustaka : 26 (2020-2024)

**MAHARDIKA INSTITUTE OF TECHNOLOGY AND HEALTH FACULTY
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**RELATIONSHIP BETWEEN FAMILY ENGAGEMENT AND FAMILY
SATISFACTION IN THE INTENSIVE CARE UNIT (ICU) CIDERES
REGIONAL HOSPITAL**

xii + 6 tables + 5 figures + 6 attachments

ABSTRACT

Family engagement refers to the active involvement of families in supporting and improving patient health and the influencing healthcare decisions. Engagement shifts the focus from “taking action to improve community health” to “taking action with the community.” Family engagement at every level of the healthcare system is conducted without boundaries to improve health, quality, safety, and the provision of healthcare, including direct care; this is done by considering patient goals while maintaining the values, respect, and dignity of the family and patient. Family satisfaction in the Intensive Care Unit (ICU) of Cideres Regional Hospital in 2025. This study uses and observational research method with a descriptive correlation research design with a cross sectional approach. The population in this study was all families of patients treated in the ICU of Cideres Regional Hospital from January to April, totaling 85 people, a sample of 70 people, 15 people as a backup sample or if there was an error. Data analysis used univariate analysis and bivariate analysis. The results of the data analysis concluded that (1) A small portion (24,3%) of family engagement in the Intensive Care Unit (ICU) of Cideres Regional Hospital in 2025 was quite good. (2) Less than half (32,9%) of patient families were quite satisfied in the Intensive Care Unit (ICU) of Cideres Regional Hospital in 2025. (3) There was a relationship between family engagement and family satisfaction in the Intensive Care Unit (ICU) of Cideres Regional Hospital in 2025, p -value = 0,001.

Keywords: ICU, Satisfaction, Patient Families

Bibliography: 26 (2020-2024)