

**INSTITUT TEKNOLOGI DAN KESEHATAN MAHARDIKA
FAKULTAS KESEHATAN
PROGRAM STUDI ILMU KEPERAWATAN**

Skripsi, Juli 2023

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**HUBUNGAN *CARING* PERAWAT BERDASARKAN TEORI WATSON
DENGAN KEPUASAN PASIEN POST OP ORIF
DI RS MITRA PLUMBON CIREBON**

xii + 53 +7 tabel + 2 gambar + 16 lampiran

ABSTRAK

Pendahuluan. Perilaku *caring* yang ditampilkan perawat adalah dengan memberikan rasa nyaman, perhatian, kasih sayang, peduli, pemeliharaan kesehatan, memberi dorongan, empati, percaya, melindungi, kehadiran, mendukung, memberi sentuhan dan siap membantu klien. *Caring* akan memungkinkan terjalinnya hubungan interpersonal yang harmonis antara perawat-klien, dapat membantu dan memenuhi kebutuhan klien sehingga dapat memberikan kepuasan pada klien. Tujuan. Memberikan gambaran hubungan *caring* perawat berdasarkan teori Watson dengan kepuasan pasien post op orif di RS Mitra Plumbon Cirebon. Metode. Desain penelitian yang digunakan yaitu *retrospektif*, dengan sebanyak 67 orang pasien *post op orif* yang di rawat di ruang perawatan bedah RS Mitra Plumbon. Teknik sampling menggunakan *accidental sampling*, analisis data menggunakan univariat dengan distribusi frekuensi dan analisis bivariat menggunakan chi square melalui table kontingensi. Kesimpulan. Kurang dari setengahnya (45%) *caring* perawat pada pasien post op orif di RS Mitra Plumbon Cirebon dengan kategori baik. Lebih dari setengahnya (57%) pasien pasien post op orif di RS Mitra Plumbon Cirebon puas dengan pelayanan rumah sakit. Ada hubungan *caring* perawat berdasarkan teori Watson dengan kepuasan pasien post op orif di RS Mitra Plumbon Cirebon, $p_{value} 0,000 < \alpha 0,05$.

Kata Kunci : *Caring* Perawat, Watson, Kepuasan

Daftar Pustaka : 34 (2010-2022)

*MAHARDIKA INSTITUTE OF HEALTH AND TECHNOLOGY
HEALTH FACULTY
NURSING STUDY PROGRAM*

Thesis, Juny 2023

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*RELATIONSHIP BETWEEN NURSE CARING BASED ON WATSON'S THEORY
WITH POST OP ORIF PATIENT SATISFACTION
AT MITRA PLUMBON CIREBON HOSPITAL*

xii + 53 +7 tables + 2 pictures + 16 attachments

ABSTRACT

Introduction. Caring behavior displayed by nurses is to provide a sense of comfort, attention, affection, caring, maintaining health, giving encouragement, empathy, trusting, protecting, being present, supporting, giving touch and being ready to help clients. Caring will enable the establishment of a harmonious interpersonal relationship between nurse-client, able to help and fulfill client's needs so as to provide client satisfaction. Objective. Provides an overview of the relationship between caring nurses based on Watson's theory and post op orif patient satisfaction at Mitra Plumbon Hospital Cirebon. Method. The research design used was retrospective, with 67 post op orif patients treated in the surgical treatment room of Mitra Plumbon Hospital. The sampling technique used accidental sampling, data analysis using univariate with frequency distribution and bivariate analysis using chi square contingency tables through. Conclusion. Less than half (45%) of the nurses in post op orif patients at Mitra Plumbon Hospital Cirebon were in the good category. More than half (57%) of post op orif patients at Mitra Plumbon Hospital Cirebon are satisfied with the hospital's services. There is a relationship between nurse caring based on Watson's theory and post op orif patient satisfaction at Mitra Plumbon Hospital Cirebon, p value $0.000 < \alpha 0.05$.

Keywords: Caring Nurse, Watson, Satisfaction

Bibliography : 34 (2010-2022)